

## **Quality Policy**

**Faria & Morouço's** mission is to satisfy its customers, always underlying the continuous improvement. To this end, it undertakes to:

- ✓ Carry out its activity in a philosophy of continuous improvement, ensuring compliance with the requirements of ISO 9001:2015 and the applicable regulations;
- ✓ Develop products and services that meet the expectations of customers and other relevant stakeholders;
- ✓ Be fast and flexible in responding to customer requests and troubleshooting;
- ✓ Efficiently produce, monetize and optimize resources, in order to add value throughout the supply chain;
- ✓ Establish a partnership with stakeholders, through the sharing of knowledge and information, in an attempt of mutual growth;

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(Pedro Rodrigues)